



ACKNOWLEDGMENT TO COUNTRY

Before we begin, I'd like to acknowledge the Traditional Custodians of the land on which we meet today, the Wurundjeri people of the Kulin Nation, and recognise their continuing connection to land, waters, and culture. We pay our respects to Elders past and present, and extend that respect to all Aboriginal and Torres Strait Islander people here today.



LAUREN MCCORMACK

DIRECTOR, MCCORMACK & STUDIO 103

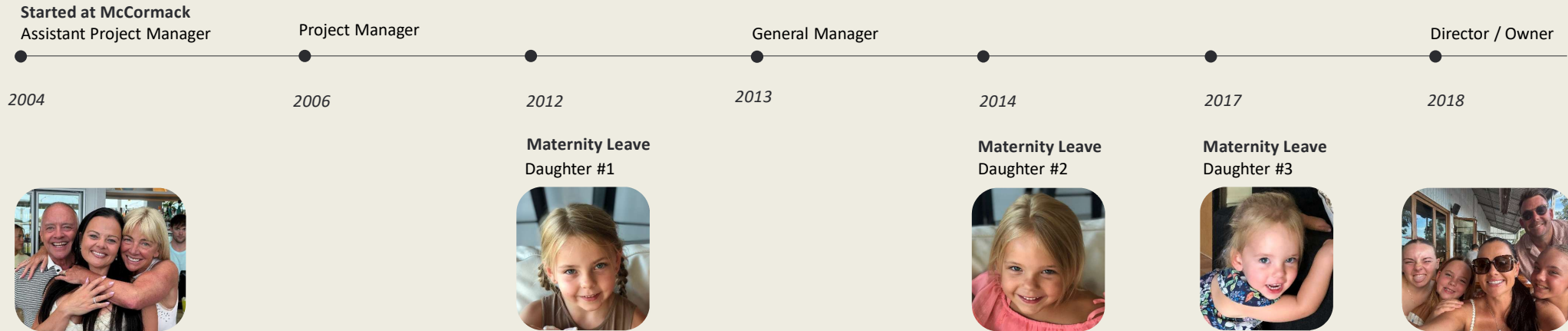
👥 Team Success

❤️ People

🏗️ Design & Construct

💃 Social & Dance

👪 Family



"The most fulfilling careers are often built where passion and purpose naturally align. I've been fortunate that the things I value most in life have naturally shaped my career pathway."

“The success of design and construction projects is rarely determined by technical capability alone, it’s determined by how well people collaborate, communicate, lead, and align around a shared outcome.”



WORKPLACE FITOUT | ASAHI BEVERAGES

BUILDING STRONG RELATIONSHIPS

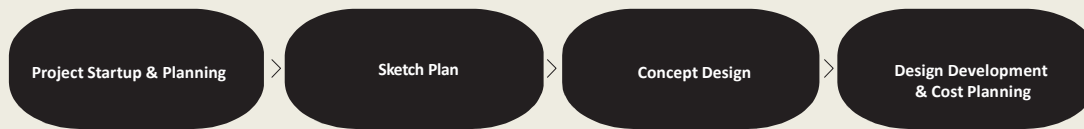


	BUILDING STRONG RELATIONSHIPS	HOW	OUTCOMES
1	Build genuine partnerships	Transparent collaboration	One team mentality
2	Adapt communication styles	Tailored stakeholder & team communication	Stronger engagement
3	Review and realign teams	Regular project health checks	Clear direction & accountability
4	Recognise team contributions	Leadership presence	Valued & supported teams
5	Celebrate project progress	Celebrate milestones	Positive team culture

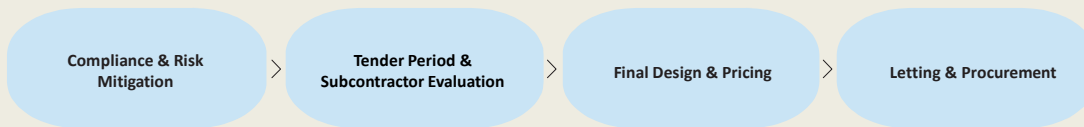
“Strong relationships create trust, but trust alone doesn’t keep projects moving. Teams also need structure, accountability, and clarity to stay aligned through complex delivery environments.”

KEEPING TEAMS ALIGNED AND ON TRACK

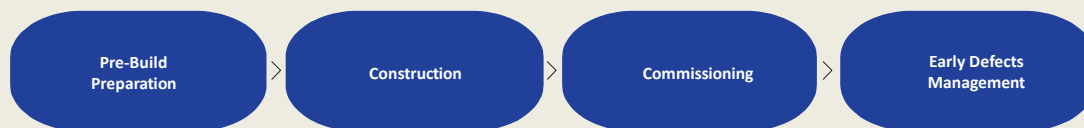
DESIGN & COST PLANNING



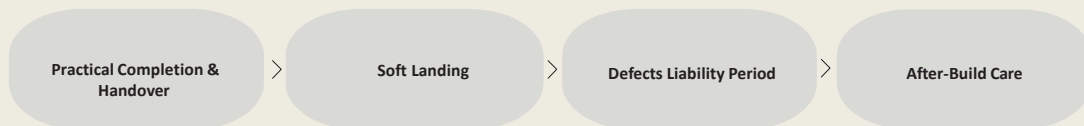
COMPLIANCE, DESIGN FINALISATION & PROCUREMENT



CONSTRUCTION



POST CONSTRUCTION



CHALLENGE

- Information lost between stages
- Teams working in silos
- Misaligned communication
- Programme pressure
- Project briefs not being clear

WHAT WORKS

- 🤝 Strong handovers
- 🗨️ Early collaboration workshops
- 🗺️ Centralised communication
- ✅ Regular alignment & health checks
- 👉 Setting clear expectations from the start
- 👤 Site coordination meetings
- 🏢 PCGs
- 📖 Lessons learnt

“The strongest environments are the ones where people feel confident to speak up, be honest, challenge ideas, and support one another.”

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LEADERSHIP BEHAVIOURS THAT CREATE TRUST, PSYCHOLOGICAL SAFETY AND STRONGER TEAM CULTURE



LEADERSHIP PRESENCE

Visible Support



LISTENING SESSIONS

Encouraging open communication



REGULAR CHECKINS

Understanding your team



LEARNING & EVOLVING AS A LEADER

Always wanting to be better

“After more than 20 years in the industry, the biggest thing I have learned is that projects are ultimately about people.

The teams that succeed are the ones built on trust, collaboration, accountability, and genuine human connection.

And the type of leader I continue striving to be is someone who helps create environments where people feel supported, valued and able to succeed.”

Q&A

THANK YOU.

Lauren McCormack
Director, McCormack

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